



Little Delwood – Fees & Funding Q&A

We know fees and funding can sometimes feel confusing, so we've pulled together answers to the questions we hear most often. If you need more detail, please speak with your Nursery Manager or Admin Team — we're always happy to help.

1. Do I have to pay for bank holidays?

No — you do not need to pay for bank holidays, as the setting is closed.

Example: If your child usually attends on a Monday and a bank holiday falls on that day, you won't be charged for that day.

2. How does government funding work at Little Delwood?

We offer **stretched funding** across 51 weeks a year, so your funded hours are spread evenly rather than being limited to term time.

- 15 hours (Universal Funding) = 11 hours per week stretched
 - 30 hours (Extended Funding, if eligible) = 22 hours per week stretched
- You'll need to reconfirm your eligibility code every 3 months on the gov.uk website if you're claiming extended funding.

Example: If your child is entitled to 30 hours, you'll receive a maximum of 22 hours a week for 51 weeks.

3. Are additional sessions covered by funding?

No — any additional sessions on top of your funded hours will be charged at the private fee rate.

Example: If you book an extra full day beyond your funded sessions, that full day will be invoiced as a private session.

4. What is the Enhanced Provision & Consumables charge?

Funding covers childcare only — it doesn't include meals, nappies, wipes, trips, or extras.

Our **enhanced provision charge** covers these costs.

Example: You'll be charged a small hourly rate for enhanced provision and consumables for each funded hour your child attends. This covers their snacks, meals, nappies, and extras like library visits and seasonal events.

5. Can I opt out of the Enhanced Provision charge?

Yes, you can, but you'll need to provide alternatives daily and no private sessions can be accessed.

Example: If you opt out, you must pack your child's meals and snacks each day, bring nappies, wipes, and sun cream, and your child won't be able to join in with special extras (like Zoo Lab or cooking activities).

6. Do I have to pay if my child is absent?

Yes — fees are still payable for absences, including illness and holidays, as your child's place is held for them. Regular unexplained absences from funded hours may result in the funding and/or your child's place being withdrawn.



Example: If your child is unwell for a week, you'll still pay for that week's sessions.

7. How do late collection fees work?

If your child is collected late, a fee of **£20 for the first 10 minutes**, then £2.50 per minute after that, will apply.

Example: If you arrive 12 minutes late, the charge will be £25. If you arrive 20 minutes late, the charge will be £45.

8. How do I pay my fees?

Fees are payable monthly in advance via the **Famly app**.

We also accept bank transfers, childcare vouchers, and tax-free childcare. If not paying via Famly, an admin fee may apply.

Example: If your invoice is £200, you'll pay through Famly by the 1st of the month. If you choose to pay via bank transfer instead, you may see an added admin charge in your next invoice.

9. Can I change my sessions?

Yes — one month's written notice is required.

Example: If you want to change from three days a week to two days starting in October, you must let us know in writing by the start of September.

10. What if I'm struggling to pay fees?

Please let us know as soon as possible — we'll always try to work with you.

Example: If your childcare voucher payment is delayed, we may be able to arrange a short extension or a payment plan so your child's place isn't disrupted.



Admissions and Funding Policy

Updated for DfE Compliance September 2025

Welcome to Little Delwood!

At Little Delwood, we are committed to providing high-quality early education and care that is accessible, transparent, and fairly priced. This policy outlines how we manage nursery/kindergarten fees, government funding, and any additional charges, in line with our Froebel-inspired ethos of openness, fairness, and partnership with families.

It forms part of your Parent Agreement alongside the Registration Form, Fee Schedule, Terms & Conditions, and Enhanced Provision, Consumables and Sundries Policy.

Our Commitment to You

Little Delwood is committed to:

- Delivering high-quality, inclusive, and accessible early years education for all families.
- Safeguarding and promoting the welfare of all children.
- Creating an environment where children learn, play, and thrive in safety.
- Provide clear information about our fees and funding options.
- Support families in accessing government-funded childcare where eligible.
- Ensure that our fees reflect the quality of our care, including the expertise of our staff, high-quality resources, and warm environments.
- Maintain financial sustainability to continue delivering exceptional early years education.

Session Types & Availability

We offer as much flexibility as possible.

- Full-day and half-day sessions
- Full-year places
- Funded-only and fee-paying sessions
- Wraparound care where appropriate

Specific fees and session times are detailed separately for our Nursery (Eastleigh) and Kindergarten (Chandler's Ford) settings and are available in our Fees Structure Document or upon request.



2. Admissions Policy

We operate a fair and transparent admissions policy:

- We welcome all children regardless of gender, needs, background, ethnicity, religion, or competence in spoken English.
- Places allocated on a first-booked basis.
- Settling visits: two 2-hour visit is required before your child starts. For funded only places, these settling session will be covered by the child's funding allowance.
- Nursery/kindergarten tours are encouraged to ensure we can meet your child's needs, we ask that they accompany you on your nursery/kindergarten show round or return for a short tour before enrolment.

Enrolment Process

Parents can apply for a place by completing our enrolment form/terms and conditions, which are completed online using a link sent from Famly (our management system). The following applies:

- A registration fee and/or admin fee may apply:

- Any additional hours booked outside of the funded hours will automatically result in an administration and registration fee being charged.

The nursery/kindergarten management team will check availability, - Your start date and settling visits will be confirmed once booked.

- We also operate a waiting list if no space is available.
- All operating hours outside of our funded sessions are considered additional services, these are not covered by government funding and are subject to an additional charge as per the Fee sheet.
- Each Little Delwood setting will publish their fees, which are accessible on enquiry and on enrolment. If you would like a copy, please speak to the admin team or nursery/kindergarten manager.

Safeguarding, Welfare and SEND

- We comply with all safeguarding legislation and will refer concerns to external agencies as needed.
- We welcome children with SEND, medical or dietary needs. Reasonable adjustments will be made.



- If a child's needs cannot be met within the setting or pose a risk to others, their place may be suspended or their hours of attendance amended, until appropriate support is arranged.
- An Enhanced Ratio may be provided for children with additional needs, subject to funding availability. The number of enhanced spaces is limited.

Funding

Early Years Funding is provided to cover the cost of delivering childcare only. It does not include meals, snacks, consumables, additional services, or any extra hours outside of the funded entitlement.

We offer government-funded early education for eligible children aged 9 months to school age.

We only offer stretched funding, which means that the total funded hours are distributed over 51 weeks rather than being limited to term-time only. This allows parents to access their entitlement consistently throughout the year.

This includes:

- Universal funding: 15 hours/week (11hours/week stretched, 570 hours/year).
- Extended funding (for working families): 30 hours/week (22 hours/week stretched, 1,140 hours/year).
- All funded hours are stretched over 51 weeks to provide year-round access.
- Places are available for eligible families based on Department for Education (DfE) criteria.

Parents must provide an eligibility code to access funding beyond the universal offer. This must be renewed using the gov.uk website every 3 months to continue accessing the expanded funded hours. It is the parents responsibility to complete this renewal.

Funding is available for eligible children starting the term following their 2nd, 3rd birthday or the term after they turn 9 months old.

Our Funding Structure

Key information for families accessing government funding.

- Funded hours can be accessed over set sessions across the week, subject to availability.
- Funded hours can only be used for full sessions as specified in the Fees Structure Document.
- Sessions can only be either fully funded or private fee-paying, not a combination of both. This can only be permitted in exceptional circumstances, and upon request, although this is not guaranteed.
- Funded hours need to be accessed across a minimum 2 days per week



- We stretch funding across 51 weeks per year for year-round attendance.
- Use of funding requires a fixed weekly schedule that must be confirmed in advance
- Funded hours can only be used for full sessions as specified in the Fees Structure Document.
- We do not share funding with other settings
- It is possible to access completely funded hours with no mandatory additional charges (although you must opt out to paying for enhanced provision, activities and lunch or afternoon tea.)
- Any unfunded hours and activities booked outside of these funded sessions will be charged as per our price list for private fees.

Note. The total funding amount in a term is limited by the annual amount per child and may reduce the hours available per week dependant when joining in the term/year. You will not be able to claim over your annual amount of hours.

To cover the costs of providing high-quality care and the added value we offer, we have an enhanced provision and consumables charge that apply per session. These charge helps us maintain our standards and offer the unique experiences that make our nurseries special. Due to the nature of the flexibility of our booking pattern, we have converted our daily charge to an hourly charge in order for it to be fair to all families based on attendance.

An hourly enhanced provision and consumables charge per funded hour applies for consumables, sundries, digital tools and extras.

Some examples of these extras are:

- Nappies
- Wipes
- Lunch (if applicable)
- Afternoon Tea
- Snacks
- Forest school like sessions
- Termly visit from outside agencies – Zoo Lab, Professor Science, Farm
- Weekly library visit
- Graduation party
- Easter celebration
- Mother's day gift
- Father's day breakfast bar
- Christmas party
- Cooking activities
- Special guests to teach about a specific topic
- Train/bus trips

A more comprehensive list of these extras is specified in the annex.



The fees may vary between nurseries and are outlined clearly in each setting's fee sheet along with the fees for additional hours outside of your funding entitlement.

By signing this agreement, you agree to pay the above hourly charge. All charges are clearly outlined and agreed with families in advance.

These enhanced provision additional charges can be opted out by parents. Please refer to the Consumables and Sundries Policy, in which you will find in detail the process to Opt Out and the alternative arrangements you will need to provide.

Absences and Attendance

- Funding will be claimed in the manner as specified by the local authority provider agreement.
- We reserve the right to charge for regular unattended booked funded hours, which require funding to be returned to the local authority.
- Paid sessions: Fees remain payable.
- Persistent unexplained absence may result in funding being withdrawn.
- To support children's development we have a minimum of 2 sessions per week policy for bookings.
- Any absence from the setting needs to have a recorded reason for absence, you will receive a call if your child does not attend for their booked session or does not arrive for their booked start time.

Fees and Optional Charges

- Any hours outside your funded entitlement are chargeable. Parents will be invoiced monthly in advance for any hours outside of funded entitlement.
- All private and additional charges are clearly listed in your setting's Fee Schedule.
- All private hours fees already includes the enhanced provision entitlement.
- To have access to private hours beyond the funded entitlement, you must be paying the enhanced provision charge for the entirety of your funded entitlement.
- Fees must be paid via Family system, bank transfer, childcare vouchers or Tax-free childcare account as per our T&Cs.
- Invoices must be paid by the due date stated.
- Late payments will incur a charge and/or result in the temporary suspension of the child's place as per our T&Cs.
- We encourage families to speak to us early if they experience financial difficulty—supportive solutions will always be explored.



- A full list of current fees and additional charges is available separately for each setting.

Session Changes and Cancellations

- One month's written notice is required for:
- Session changes
- Cancelling your place
- We reserve the right to charge at full private rate the booked sessions during the notice period, whether your child attends or not
- We reserve the right to withdraw a place for:
- Safeguarding reasons
- Non-payment of fees
- Repeated policy non-compliance
- Breach of zero tolerance behavior policy towards team members
- Situations where we cannot meet the child's needs

Data Protection

We process personal data in accordance with UK GDPR and the Data Protection Act 2018. Displayed on our notice board and available on request.

Supporting Transitions to School

- We support families in preparing for school, including:
- Liaison with schools
- Assessment support
- Delayed school start for summer-born children is considered in collaboration with local authorities.

Policies and Further Information

- Key operational policies (safeguarding, SEND, food safety, behaviour) are available on our website or upon request.
- Speak to your nursery/kindergarten manager if you need help accessing these or have any concerns.

Parental Partnership:

- We are always happy to explain funding, fees, and entitlements to families.



- Parents will receive a full breakdown of sessions, funding allocations, and charges on request.

We're excited to partner with you and your child on their learning journey. Please reach out to your Nursery/Kindergarten Manager for any support.

Policy Review:

This policy will be reviewed annually, or sooner if funding regulations, local authority guidance, or nursery/kindergarten operations change.

This policy was adopted on	Signed on behalf of the nursery/kindergarten	Date for review
30/06/2025	Daniela Felix	30/06/2026



Enhance Provision, Consumables and Sundries Policy

This Parent Agreement outlines the arrangements relating to the Enhanced Provision at Little Delwood, in accordance with the DfE Early Education and Childcare Statutory Guidance (April 2025). This document forms part of your overall agreement with the nursery/kindergarten, alongside the Registration Form, Parent Agreement & Terms and Conditions, Fee Schedule, and Admissions and Funding Policy.

As part of our commitment to providing a high-quality early education and care experience, we supply a range of consumables, resources, and enrichment activities that go beyond the minimum requirements of funded childcare hours.

Purpose of this Policy

This policy outlines our approach to offering an Enhanced Provision that extends beyond the government-funded early education entitlements. It ensures transparency, fairness, and compliance with Department for Education (DfE) funding regulations.

What is Enhanced Provision?

We are proud to offer what's known as Enhanced Provision, this means we go above and beyond the minimum standards required to deliver high-quality early education and care for your child.

While all nurseries offering funded childcare must meet the requirements of the Early Years Foundation Stage (EYFS), our Enhanced Provision includes a wider range of resources, experiences, and qualified staff to enrich your child's development and learning.

At Little Delwood, Enhanced Provision refers to optional services and opportunities provided in addition to a child's funded place. These may include:

- Highly qualified staff
- Higher staff-to-child ratios
- Additional hours outside the funded entitlement
- Specialist sessions (e.g., zoo lab, farm visit, science professor, etc.)
- Extra-curricular experiences
- Extended resources
- High-quality meals, snacks, and drinks (when applicable)
- Consumables and personal care items
- Enrichment activities or enhanced facilities
- Strong focus on school readiness

These enhancements go beyond the government funded entitlement and are offered to enrich your child's experience, support their learning and well-being, and provide greater flexibility for families.

Why do we charge for consumables?



The DfE's funding for early education covers care and learning during funded hours only. It does not cover meals, snacks, personal care items, enrichment, or resources beyond the core educational entitlement. To maintain the quality of our provision and meet the expectations of families, we charge a modest daily fee to cover these extras. Our fee is kept as low as possible and reflects actual costs. We believe it represents excellent value and supports the wellbeing, development, and inclusion of all children.

Our consumables package ensures that:

- All children have equal access to high-quality resources and experiences.
- Parents are not required to supply or manage separate items.

What Are Consumables?

Consumables are items that support daily nursery/kindergarten operations but are not part of the free early education and childcare entitlement. These may include (but are not limited to):

- Nappies and wipes
- Snacks and meals
- Sun cream
- Craft materials for enhanced activities
- Personal care items
- Wet wipes and tissues
- Walks in the local community/woods
- Digital tools for child's learning journals and parent's communications
- Seasonal parties or celebrations
- Outings
- STEM enrichment sessions
- Visiting professionals (e.g. animal handlers, storytellers)
- Termly visit from outside agencies (e.g. Zoo Lab, Professor for Science week, Farm, etc.)
- Weekly Library visit - which consist of bus fare and baby chino from costa - maybe a snack from Waitrose (depending on weather)
- Eggs/ducklings experience
- Caterpillar/butterfly experience
- Graduation - t-shirts/ leavers gift which consist of present / refreshments for all
- Mothers day gift/celebration
- Fathers day gift/celebration
- Grandparents day celebration
- Christmas gift and carol celebrations - refreshments for all afterwards
- Christmas party for children (outside entertainer)
- Specialist visits (e.g. Mini First aid)
- Ice- cream van in the summer
- "People that help us visits" (e.g. police, dentists, etc.)
- Train/ bus trip
- Weekly cooking activities
- Gifts to the community from the children



- Higher ratios for walks around the community, park, woods, etc.

Fees for Enhanced Provision and Consumables

The fee is outlined clearly in your Fee Schedule and Admissions and Funding Policy. This charge applies to all children accessing funded hours unless an alternative arrangement is formally agreed in writing.

We understand that not all children follow the same pattern of attendance. Due to this, the enhanced provision and consumables fee is calculated and charged on a “per funded hour” basis.

Opting Out of our Enhanced Provision and Consumables

We understand that some families may wish to provide their own consumables. Parents have the right to opt out of these charges. We respect parents' right to opt out of consumables; however, please note:

- Opting out must be requested in writing at the time of registration.
- Due to operational, health, and safeguarding considerations, we are unable to accommodate partial opt-outs.
- You will be required to provide daily a complete and suitable alternative for any resources being opted out of. You will be informed of the resources list on a weekly basis.
- You will not have access to our digital tool Famly for parent's communications or learning journals about the activities your child participated in. Suitable comms will be sent to you instead.
- Every private hour already includes the enhanced provision charge, so if you Opt out of this charge for the funding hours, you will not be able to access any private hours in the setting.
- Your child will not be able to take part in enhanced provision special activities/events. In some cases, due to operational constraints, your child might be asked not to attend a particular session. An alternative session will be arranged after discussion with the parent.
- Snacks, baby formula and Meals. If you Opt out, you will be required to daily provide meals and snacks for your child. These must be aligned to the menu on offer that day. You will be informed of the menu on a weekly basis.

Opt-Out Process

To do so, please:

1. Request and complete our Opt-Out Form.
2. Agree to supply suitable alternatives (e.g. meals, nappies, sun cream) in line with nursery/kindergarten policy.
3. Ensure items are clearly labelled and provided consistently. Failure to do so will result in your space being rescinded.

We will work in partnership with families to ensure all needs are met without any impact on the quality of care or learning.



No Impact on Funded Hours

Whether you choose to pay for enhanced provision and consumables or opt out:

- Your child will receive the number of funded hours they are entitled to according to our Terms and Conditions.
- There will be no impact on your access to high-quality early education.

Transparency and Review

We will:

- Clearly set out all optional charges in our parent communications.
- Provide at least one month's notice of any changes.

Review this policy annually or in line with updated government guidance.

For more information, or to request an opt-out form, please speak with the nursery/kindergarten manager.

This policy was adopted on	Signed on behalf of the nursery/kindergarten	Date for review
30/06/2025	Daniela Felix	30/06/2026



Fee Schedule

Little Delwood Chandler's Ford - 3 Year Olds 2025/2026		
Session	Hours	Fees 2025
Full Day	8am to 6pm	£ 75.50
School Day	8am to 4pm	£ 72.50
Morning	8am to 1pm	£ 51.90
Afternoon	1pm to 6pm	£ 51.90
Extra Hour	Ad-Hoc	£ 12.00
Enhanced Provision and Consumable Charges	Per Funded Hour	£ 1.90



Little Delwood Chandler's Ford - 2 Year Olds 2025/2026		
Session	Hours	Fees 2025
Full Day	8am to 6pm	£ 78.00
School Day	8am to 4pm	£ 77.15
Morning	8am to 1pm	£ 55.15
Afternoon	1pm to 6pm	£ 55.15
Extra Hour	Ad-Hoc	£ 12.00
Enhanced Provision and Consumable Charges	Per Funded Hour	£ 1.90



Little Delwood - Parent Agreement Terms and Conditions

Little Delwood Ltd ("LD") is the registered company for Little Delwood, Company No. 11714145 (England and Wales). In this agreement, "the Nursery/kindergarten," "LD," "we," "our," or "us" refers to Little Delwood Ltd. "You" refers to the parent(s) or legal guardian(s) of the child attending the Nursery/Kindergarten.

These Terms and Conditions, along with the Registration Form and Nursery/Kindergarten Fee Schedule, together form the full Parent Agreement between you and Little Delwood (LD) regarding the care and education of your child.

We reserve the right to amend these Terms and Conditions. Where possible, we will provide a minimum of one month's notice of any material changes, except in emergency situations or when required by law.

Registration To request a place, you must complete a Registration Form and pay a non-refundable £75 registration/admin fee (subject to change). The most up-to-date fee can be found on our Nursery/Kindergarten Fee Schedule. This fee may be waived for funded only places.

Required Information You must complete all required forms and keep information up to date, including emergency contacts, authorised collectors, medical history, allergies, and any relevant safeguarding information (e.g., court orders or custody arrangements).

Health and Medical Needs You must inform us in writing of any allergies, intolerances, or medical conditions. All allergies must be supported by documentation from a GP or specialist. You must notify us of any changes as they arise.

Illness and Medication Children who are unwell must not attend Nursery/Kindergarten. We may refuse attendance or require collection if your child is suffering from vomiting, diarrhoea, a fever, a contagious illness, or appears unwell. Medication will only be administered at our discretion and must be pre-authorised. If urgent medical attention is needed, we will contact emergency services and inform you or your emergency contacts.

Nursery/Kindergarten Opening Hours The Nursery/Kindergarten operates from 8:00am to 6:00pm, Monday to Friday, 51 weeks a year. Early bird sessions are available in some settings. We close for one week during Christmas and on public holidays or designated closure days. Limited term-time only spaces may be available at the discretion of the Nursery/Kindergarten Manager.

Emergency Closures There may be circumstances that are outside of the Nursery/Kindergarten's control which may require us to close the Nursery/Kindergarten without notice. Examples of such events include but are not limited to: infectious diseases, pandemics, epidemic or other natural disasters, adverse weather (such as snow or flooding), unforeseen leaves repairs or a failure of public or utility services (such as motorway and public transport delays or failures), power failure, internet service provider failure, fire, flood, explosions, storms, war, acts of terrorism, lockouts or other strikes/industrial action by third parties, riots and other civil unrest. LD will not be liable of any failure or delay in performing its obligations under this Parent Agreement, nor this Parent Agreement be



voided where that failure or delay results from any cause that is beyond our reasonable control. No refunds or fee reductions will apply during such closures.

Child Collection Only authorised individuals aged 16 or over may collect your child. Identification may be required. If your child is not collected by closing time and we cannot reach you or your emergency contacts, we may contact social services or other relevant agencies.

Late collection fees apply. £20 for the first 15 minutes and £2.50 per minute thereafter.

Safeguarding We adhere to statutory safeguarding duties and will report any significant concerns to the local authority without parental consent, if necessary. Please refer to our Safeguarding Policy, available at the Nursery/Kindergarten or on request.

We have an obligation to report to relevant authorities any instances where We consider that a child may have been neglected or abused. We may do so without your consent and/or without informing you.

Fees and Funding

a. Fee Structure Fees are based on your child's age and booked sessions. These are reviewed periodically with one month's notice of changes. Fee increases will automatically apply when your child changes age band (effective from the 1st of the following month).

Fees are still payable during absences (e.g., illness, holidays) and when the Nursery/Kindergarten is closed due to events beyond our control.

b. Government Funding We offer government-funded childcare hours in line with DfE guidance. These are free at the point of delivery and available between 8:00am–6:00pm. Please refer to the Funding Policy. Optional charges apply for enhanced provision and consumables (e.g., meals, activities). These are clearly detailed in the Fee Schedule and are not a condition for accessing the funded place. Alternative options are available for parents that decide to opt-out of these charges. These must be provided on a daily basis failure to do so may be treated by us as a breach of this contract. Please refer to our Enhanced Provision Policy, available at the Nursery/Kindergarten or on request.

c. Payment Terms Fees are payable monthly in advance by the 1st of each month, primarily via our Family app. Other methods (e.g. bank transfers) require prior approval. We accept childcare vouchers, tax-free childcare, and other funding schemes, but you remain responsible for full payment.

Please note: Sessions are payable in advance and therefore childcare vouchers/tax free childcare must be received on or before the last day of the previous month in which the fees are due i.e. by the 28th February for fees invoiced on the 1st March for sessions to be attended in March. Late vouchers will incur late fee charges as detailed below.

Late or failed payments will incur the following charges:

- Late collection fee is £20 for the first 10 minutes and £2.50 per minute thereafter.



- £5 per day for late payments. Late fees will be charged at a rate of £5 per day for all fees which remain outstanding after the 3rd day of each month until the outstanding fees have been paid in full.
- £5 monthly surcharge if not paying by Famly app.
- £20 admin fee for failed or late payments

We reserve the right to apply interest (5% above Bank of England base rate) and pass recovery costs to you.

Additional Sessions and Changes Extra sessions are subject to availability. We do not allow session swapping. Changes to regular bookings require one month's written notice. We may refuse extra sessions if fees are outstanding.

Termination We may immediately terminate or change your child's place if you breach this agreement or if, in our sole judgment, it is in the best interests of the child, Nursery/Kindergarten community, or staff. Aggressive or abusive behaviour will not be tolerated.

Otherwise, a minimum of one month's written notice is required to end this agreement. Fees remain payable during the notice period.

Staff Recruitment Clause You agree not to employ or engage any LD staff who have had contact with your child for a period of six months after the end of this agreement.

If a staff member leaves to work for you (e.g., as a nanny), a recruitment fee of 20% of the equivalent market salary will apply. Any such arrangements must be reported to us in writing. We accept no responsibility for private arrangements.

Privacy and Data Protection We collect and process personal data (e.g., contact details, medical info, attendance, photos) in line with GDPR and our Privacy Policy. Data may be shared with:

- Funding providers
- Employers (for work-based benefits)
- Other childcare settings
- Authorities (e.g., safeguarding, legal obligations)
- Approved third-party processors

We process personal data, including special category data, for our colleagues, parents and children. We do not retain personal data for longer than necessary, and only in accordance with our contractual and legal obligations. Full details of how We meet our data protection obligations and how you can exercise your rights, is set out in our Privacy Policy.

Communication We communicate via Famly or email. You are responsible for keeping contact details updated.

Liability and Insurance We are not responsible for damage to personal items left at the Nursery/Kindergarten. Our staff are not authorised to amend this Agreement. Insurance details are displayed at the Nursery/Kindergarten and available on request.



Smart Devices Your child is not permitted to bring any smart device with camera / recording functionality into Little Delwood. We accept no responsibility for any loss or damage to any items left by you or your child at Little Delwood such as car seats, prams, toys, clothing or smart devices. All items are left at your own risk.

Marketing Material Promotional brochures and publications are for information only and do not form part of this Agreement.

Governing Law This Agreement is governed by English law and subject to the exclusive jurisdiction of the English courts.

Acceptance By signing the Registration Form and/or accepting a place at the Nursery/Kindergarten, you agree to be bound by this Parent Agreement and all associated policies and fee schedules.

We may unilaterally change any provision of these terms and conditions without notice to you where such change arises from regulatory or legislative requirements. For any other changes to these terms and conditions We will give you four weeks' notice in writing (including by email).

Data protection We process personal data, including special category data, for our colleagues, parents and children. We do not retain personal data for longer than necessary, and only in accordance with our contractual and legal obligations. Full details of how We meet our data protection obligations and how you can exercise your rights, is set out in our Privacy Policy available on our website and here.

Document Review:

This policy will be reviewed annually, or sooner if funding regulations, local authority guidance, or nursery/kindergarten operations change.